ENERGY CONSERVATION TIP

Facts to Know

Grants do not have to be paid back. Grant amounts vary by income level of the household applying and by fuel type.

If you live in subsidized housing and your heat is included in your rent, you are not eligible for a MEAP grant, but you may be eligible for an EUSP grant.

In order to get an EUSP grant, the Electric bill must be in the applicant’s name and you must agree to a budget billing payment plan.

Continue to make payments on all your energy bills so you will not get behind on these bills. The grant does not pay your entire bill.

Established in Title 20 of the Code of Maryland

USPP

The Utility Service Protection Program (USPP) is designed to protect low-income families from utility turn-offs. All MEAP eligible customers may participate in USPP. Participation also requires a year-round even monthly budget billing. Failure to make consecutive payments may result in removal from USPP.

Energy Saving Tips

- Close doors to unoccupied rooms and close vents when the heat or air conditioning is on.
- Weather strip and caulk around all entrance doors and windows to limit air leaks that could account for 15-30% of heating and cooling energy requirements.
- Visit www.energysavers.gov for more energy-saving ideas.
- Repair leaking faucets. Leaking hot water costs money.

Things Likely To Delay Your Application

- Waiting until the day before service is turned off and/or waiting until service is turned off to apply.
- Missing documents, i.e., pay stubs, children’s social security cards or utility bill.
- Failure to sign and date the application
- Reporting Net income instead of Gross income
- Not including all income for the past 30 days
- Electric Bill not in Applicant’s name

For information call toll free: 1-800-352-1446 (en Español también)

Need Help with Paying Heating and Electric Bills?

Let OHEP help make your energy costs more AFFORDABLE!

For information call toll free: 1-800-352-1446 (en Español también)

OHEP

The Office of Home Energy Programs (OHEP) helps Maryland’s hard working families pay their utility bills, minimize heating crises, and make energy costs more affordable.

MEAP

The Maryland Energy Assistance Program (MEAP) provides assistance grants to help with home heating bills. Payments are made to your fuel supplier and utility company on your behalf.

EUSP

The Electric Universal Service Program (EUSP) provides financial assistance with electric bills. Eligible customers receive help that pays a portion of their current electric bills. Some EUSP participants may qualify for assistance with past due electric bills as well as referrals to energy efficiency programs.

For information call toll free: 1-800-925-4434 (TTY for the hearing impaired call: 1-800-925-4434)

Check out our website at: www.dhr.maryland.gov/ohep

Apply online at: www.marylandsail.org

Call 1-443-378-4000 to report fraud

Martin O’Malley, Governor / Anthony G. Brown, Lt. Governor

Design by Lindsay Grimsley / Modified by In Young Shin

Maryland SAIL, Government / Anthony G. Brown, Lt. Governor

ENERGY CONSERVATION TIP

When you are not in the room, turn off lights, TVs, entertainment systems and your computer and monitor.

Effective July 1, 2013 - June 30, 2014
How to Apply
OHEP is a year round program. You can apply any time during the year. You must re-apply each fiscal year
(July-June).

HOW DO I APPLY FOR OHEP?
Call the local agency in your area. You may arrange for an appointment or apply by mail.

WHEN CAN I APPLY?
You may apply for MEAP and the Electric Universal Service Program at any time during the program year (July 1 - May 31).

YOU DO NOT NEED A TURN-OFF NOTICE OR BE OFF SERVICE TO APPLY
APPLY TODAY DON'T DELAY!

What You Need to Apply
☑ Copy of applicant's photo identification
☑ Proof of residence
☑ Copies of social security cards for all household members including children
☑ Proof of all of your household's total gross income for the last 30 days (from all sources of income)
☑ The name of your home energy supplier and account number
☑ A copy of your most recent utility bill
☑ If you rent, a copy of your lease

Income Eligibility Standards

Local Office Listing

Income Eligibility Limits
Effective July 1, 2013 - June 30, 2014

<table>
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<tr>
<th>HOUSEHOLD SIZE</th>
<th>MAXIMUM MONTHLY INCOME STANDARDS</th>
<th>MAXIMUM YEARLY INCOME STANDARDS</th>
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</tbody>
</table>

TO ADDITIONAL PERSON AGE 85+ $586.25 $7,035.00

For more information: call toll free: 1-800-352-1446
TTY 1-800-925-4434
visit www.dhr.maryland.gov/ohep

Additional Services

BUDGET BILLING
Budget billing is a mechanism that utility companies provide to help you manage your bill. Budget billing helps you spread out your annual utility bills into even monthly payments. Please check with your Utility Company on eligibility and budget billing requirements.

NO COST WEATHERIZATION AND ENERGY EFFICIENCY SERVICES
Customers may allow their information to be referred to the Maryland Department of Housing and Community Development (DHCD) for programs that can provide improvements and repairs to their homes at no cost. These improvements can help lower utility bills and make the home more comfortable. DHCD’s energy efficiency and weatherization programs support the EmPOWER Maryland Energy Efficiency Act. For additional information and eligibility requirements, please call 1-855-583-8976 or visit www.mdhousing.org/empower.

ENERGY CONSERVATION TIP

Install a programmable thermostat to lower utility bills and manage your heating and cooling systems efficiently.

ENERGY CONSERVATION TIP

Lower the thermostat on your water heater to 120°F.

ENERGY CONSERVATION TIP

Wash only full loads of dishes and clothes.

For more information: call toll free: 1-800-352-1446
TTY 1-800-925-4434
visit www.dhr.maryland.gov/ohep