

## Facts to Know

Grants do not have to be paid back.

Grant amounts vary by income level of the household applying and by fuel type.

If you live in subsidized housing and your heat is included in your rent, you are not eligible for a MEAP grant, but you may be eligible for a EUSP grant.

In order to get an EUSP grant, the Electric bill must be in the applicant's name and you must agree to a budget billing payment plan.

Continue to make payments on all your energy bills so you will not get behind on these bills. The grant does not pay your entire bill.

Established in Title 20 of the Code of Maryland.

## USPP

The Utility Service Protection Program (USPP) is designed to protect low-income families from utility turn-offs. All MEAP eligible customers may participate in USPP. Participation also requires a year-round even monthly budget billing. Failure to make consecutive payments may result in removal from USPP.

**Check your application status online**  
[www.myohepstatus.org](http://www.myohepstatus.org)

## Energy Saving Tips

- Air dry dishes instead of using your dishwasher's drying cycle
- Plug home electronics, such as TVs and DVD players, into power strips; turn the power strips off when the equipment is not in use -- TVs and DVDs in standby mode still use several watts of power
- Check to see that windows and doors are closed when heating or cooling your home
- Visit [www.energysavers.gov](http://www.energysavers.gov) for more energy-saving ideas

## Things Likely To Delay Your Application

- Waiting until the day before service is turned off and/or waiting until service is turned off to apply
- Missing documents, i.e., pay stubs, children's social security cards or utility bill
- Failure to sign and date the application
- Reporting Net income instead of Gross income
- Not including all income for the past 30 days
- Electric Bill not in Applicant's name

For information call toll free:  
**1-800-352-1446** (en Español también)

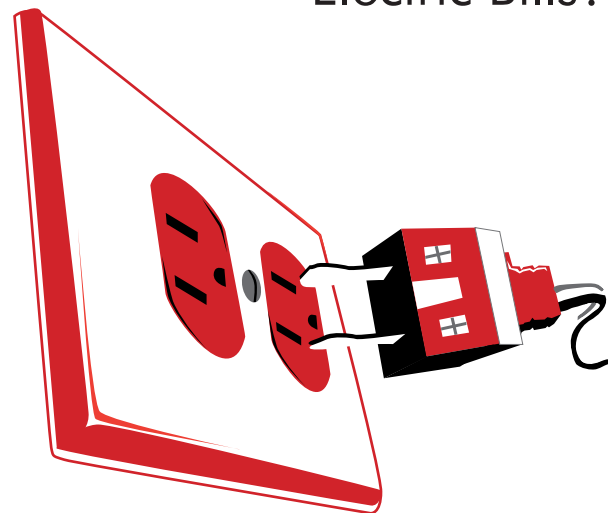
TTY for the hearing impaired call:  
**1-800-925-4434**

Check out our website at:  
[www.dhr.maryland.gov/ohep](http://www.dhr.maryland.gov/ohep)

Apply online at:  
[www.marylandsail.org](http://www.marylandsail.org)  
Call 1-443-378-4000 to report fraud

Design by Lindsay Orłowski / Modified by In Young Shin

## Need Help with Paying Heating and Electric Bills?



For information call toll free:  
**1-800-352-1446** (en Español también)

**Let OHEP help make  
your energy costs more  
AFFORDABLE!**



## OHEP

The Office of Home Energy Programs (OHEP) helps Maryland's hard working families pay their utility bills, minimize heating crises, and make energy costs more affordable.

## MEAP

The Maryland Energy Assistance Program (MEAP) provides assistance grants to help with home heating bills. Payments are made to your fuel supplier and utility company on your behalf.

## EUSP

The Electric Universal Service Program (EUSP) provides financial assistance with electric bills. Eligible customers receive help that pays a portion of their current electric bills. Some EUSP participants may qualify for assistance with past due electric bills as well as referrals to energy efficiency programs.

### ENERGY CONSERVATION TIP



When you are not in the room, turn off lights, TVs, entertainment systems and your computer and monitor.



## How to Apply

OHEP is a year round program. You can apply any time during the year, but you must re-apply each fiscal year (July-June).

### HOW DO I APPLY FOR OHEP?

Call the local agency in your area. You may arrange for an appointment or apply by mail.

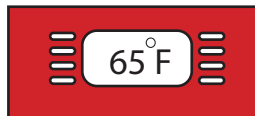
### WHEN CAN I APPLY?

You may apply for MEAP and the Electric Universal Service Program at any time during the program year (July 1 - May 31).

YOU DO NOT NEED A TURN-OFF NOTICE OR TO BE OFF SERVICE TO APPLY

APPLY TODAY DON'T DELAY!

#### ENERGY CONSERVATION TIP



Install a programmable thermostat to lower utility bills and manage your heating and cooling systems efficiently.

## What You Need to Apply

- Copy of applicant's photo identification
- Proof of residence
- Copies of social security cards for all household members including children
- Proof of all of your household's total gross income for the last 30 days (from all sources of income)
- The name of your home energy supplier and account number
- A copy of your most recent utility bill
- If you rent, a copy of your lease

## Income Eligibility Standards

Income Eligibility Limits Effective July 1, 2015 - June 30, 2016		
HOUSEHOLD SIZE	MAXIMUM MONTHLY INCOME STANDARDS	MAXIMUM YEARLY INCOME STANDARDS
1	\$1,716.00	\$20,598.00
2	\$2,323.00	\$27,878.00
3	\$2,930.00	\$35,158.00
4	\$3,536.00	\$42,438.00
5	\$4,143.00	\$49,718.00
6	\$4,750.00	\$56,998.00
FOR EACH ADDITIONAL PERSON, ADD	\$607.00	\$7,280.00

## Local Office Listing

Allegany County HRDC	(301)777-8550
Anne Arundel County EOC	(410)626-1900
Baltimore City DHCD	(410)396-5555
Baltimore County DSS	(410)853-3385
Caroline County DSS	(410)819-4500
Carroll County Human Services	(410)857-2999
Cecil County DSS	(410)996-0270
Dorchester County DSS	(410)901-4100
Frederick County DSS	(301)600-2410
Garrett County CAC	(301)334-9431
Harford County CAC	(410)612-9909
Howard County CAC	(410)313-6440
Kent County DSS	(410)810-7600
Montgomery County DHHS	(240)777-4450
Prince George's County DSS	(301)909-6300
Queen Anne's County DSS	(410)758-8000
Shore Up!, Inc.	(410)749-1142
Somerset	(410)651-1805
Wicomico	(410)341-9634
Worcester	(410)632-2075
Southern MD Tri Co. CAC	(301)274-4474
Charles County	(301)274-4474
Calvert County	(410)535-1010
St. Mary's County	(301)475-5574
Talbot County NSC	(410)763-6745
Washington County CAC	(301)797-4161

## Additional Services

### BUDGET BILLING

Budget billing is a mechanism that utility companies provide to help you manage your bill. Budget billing helps you spread out your annual utility bills into even monthly payments. Please check with your Utility Company on eligibility and budget billing requirements.

### NO COST WEATHERIZATION AND ENERGY EFFICIENCY SERVICES

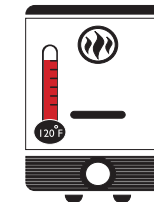
Customers may allow their information to be referred to the Maryland Department of Housing and Community Development (DHCD) for programs that can provide improvements and repairs to their homes at no cost. These improvements can help lower utility bills and make the home more comfortable. DHCD's energy efficiency and weatherization programs support the EmPOWER Maryland Energy Efficiency Act. For additional information and eligibility requirements, please call 1-855-583-8976 or visit [www.mdhousing.org/empower](http://www.mdhousing.org/empower).

#### ENERGY CONSERVATION TIP



Wash only full loads of dishes and clothes.

#### ENERGY CONSERVATION TIP



Lower the thermostat on your water heater to 120° F.

For more information:

call toll free: 1-800-352-1446

TTY 1-800-925-4434

visit [www.dhr.maryland.gov/ohep](http://www.dhr.maryland.gov/ohep)